

Gabriel Al-Salem Foundation



International Award for Excellence in Consulting
“Consulting Without Borders”

February 1, 2021



Gabriel Al-Salem International Award
Consulting without Borders

Gabriel Al-Salem International Award
Consulting without Borders
for Excellence in Consulting
the category "Social Reform."

Project: Kaizen in Catheterization Laboratories



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Project's Mission: Building a constantly developing medical organization with a culture of self improvement on a daily basis and turning process optimization into a lifestyle and philosophy of all aspects of work and life.

Projects goals:

- ✓ Easing efforts and reducing a workload of medical staff
- ✓ Speeding up internal processes of cardiovascular units
- ✓ Improving safety and comfort of work place
- ✓ Space organization optimization
- ✓ Improving a quality of medical services
- ✓ Releasing material and monetary resources of cath labs
- ✓ Raising personal involvement of medical staff in development and growth of healthcare industry



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2018 – 2019 Project Beneficiaries

Almaty Municipal Cardio Center



Hospital of Semey Medical University



Pavlodar Oblast Cardio Center



**Largest direct economic benefit is over 72 mln tenge (over USD 200 000 at that time),
for Almaty Municipal Cardiology Center, optimizing the expendables used.**



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RESULTS ACHIEVED:



Indirect economy result came in the form of:

- Patient benefit (result) oriented thinking and process organization
- Extreme shortening of some processes (a supply process time from over 8, 5 hours to less than 2 hours)
- Personnel involvement: optimization ideas, personal work reference points, deep understanding of effectivity and application of the concept to work and personal life
- Stock management system, reducing placement and withdraw times
- Exclusion of possibility of overdue commodity assets
- Improved work conditions and workspace organization
- Usage of problem solving techniques as a common approach to day-to-day improvement
- Systems of machinery maintenance and trainings developed, tested and implemented

The examples of the improvements, mentioned above are just a fraction of numerous optimization decisions, generated by three objects during project time.

Most of them focused on easing the efforts of medical staff, improving quality of medical service and lowering the possibility of medical mistake, release of monetary resources.

Since Project has been concluded, both Client and Consultant keep using its results to further improve various medical entities performance.